



# Heartland National Bank

## Heartland National Bank E-Statement E-mail Statement Enrollment and Agreement

Name: \_\_\_\_\_ Phone Number \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip \_\_\_\_\_ Work/Cell Number \_\_\_\_\_

Do you want to continue receiving paper statements via U.S. Postal Mail?  Yes  No

### E-Statement Customer Agreement:

In consideration of the E-Statement services to be provided by Heartland National Bank (the Bank) as described from time to time in information distributed by the Bank to its Customers, the undersigned Customer agrees as follows:

1. The undersigned hereby requests and authorizes the Bank to send notice of regular periodic account statements(s) to Customer or their agent, in lieu of a paper copy, in electronic format for all accounts designated in this agreement to be viewed via E-Statement Delivery Service with a Password. By utilizing this service, Customer agrees to be bound to all rules and regulations applicable to Customer's deposit account and any other contract for services at the Bank as established and amended by the Bank. Customer agrees to promptly review E-statement and notify the Bank of any errors as described on the disclosure included with your statement.
2. Customer agrees to receive periodic account disclosure information in an electronic format. The Bank will provide this information in a clear, conspicuous manner that Customer can print and store. This consent applies to all accounts identified in this agreement. The Bank will notify Customer of any material change in hardware or software required for retrieving or storing this disclosure information.
3. Customer understands his/her right to revoke this agreement and thereby withdraw consent to communicate with the Bank electronically. In order to withdraw consent and terminate this agreement, customer must notify the Bank in person at any of our office locations or in writing to the following address: **Heartland National Bank, Attn: Customer Service, 320 US Hwy 27 N, Sebring, FL 33870**. There are no fees associated with rescinding this agreement.

4. E-Statements will be available electronically for at least (90) days. Customer understands that Customer has a right to obtain a paper copy of any of the above-described disclosures or E-Statements. To obtain a paper copy, Customer must make a specific request to the Bank at the address provided in #3 above. In some cases, research fees specified in the Bank's Schedule of Fees and Charges may apply to Customer's request pursuant to this paragraph.
5. Customer agrees to notify the Bank immediately if Customer is unable to access any of the information that has been delivered by the Bank in an electronic form or manner.
6. Customer agrees to provide the Bank with signed, written notice if Customer's e-mail address changes.
7. Heartland National Bank will not be responsible or liable for consequential or incidental damages for Heartland National Bank's performance under E-Statements, damages arising from unauthorized access to the E-statement program, damages arising from your inability to access your E-Statement, including computer, email, or internet malfunctions, or any costs associated with updating, modifying or terminating your software or hardware.
8. Customer agrees to maintain the confidentiality and security of your E-statement user ID and Password.

Program Requirements. Customer hereby affirms and agrees that you have access to the following computer hardware and software, which are necessary for the operation of E-Statements:

- Personal Computer with internet access
- Microsoft Internet Explorer browser (version 9.0 or higher)
- Adobe Acrobat 10.1 or higher
- Method by which to store or print statements: printer, download capability, sufficient memory space on computer, or disk drives

Please fill in the information below for each account you would like to receive an E-Statement:

| Account # | Email Address to receive notification of Statement |
|-----------|----------------------------------------------------|
| 1.        |                                                    |
| 2.        |                                                    |
| 3.        |                                                    |
| 4.        |                                                    |
| 5.        |                                                    |

By signing this enrollment form, you represent that you have read, understood, and agreed to the terms and conditions stated above. You must be an owner or signer on the requested account(s) to sign this agreement.

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Date

**320 U. S. Highway 27 North  
Sebring, Florida 33870  
www.heartlandnb.com**